Jai Medical Systems Managed Care Organization, Inc.

Provider Newsletter

Spring 2021

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A Message from the Director of Provider Relations

Dear Provider,

The Food and Drug Administration (FDA) has granted Emergency Use Authorization to three COVID-19 vaccines from Pfizer, Moderna, and Johnson & Johnson. Vaccine supply to Maryland has been limited and therefore, the State has adopted and implemented a phased strategy for vaccine distribution.

Important Updates related to COVID-19 Vaccines

Currently, Maryland is in Phase II of our State Vaccination Plan, which focuses on vulnerable populations such as older adults and/or those in particular work sectors. While we understand that not all Marylanders are currently eligible for the vaccine, we strongly encourage all participating providers to have the conversation now with your patients, our members, regarding the importance of receiving the COVID-19 vaccine when it is their time to receive the vaccine.

To providers who currently are administering the COVID-19 vaccine, please do ensure that you are following the Maryland Department of Health's billing and reporting instructions related to the COVID-19 vaccine. All COVID-19 vaccines are required to be reported to Immunet within 24 hours of administration. For the most up-to-date billing codes and reimbursement rates for the COVID-19 vaccines and vaccine administration, please visit: **https://health.maryland.gov/mmcp/**.

Not registered with Immunet?

We strongly encourage all providers who provide vaccination services to their patients to register with Maryland's Immunet system. If you are not currently registered with Immunet, please register today by visiting the following website: **https://phpa.health.maryland.gov/OIDEOR/IMMUN/Pages/providerenrollmentform.aspx.**

The Immunet registration process should take no more than 10 minutes to complete. Some of the important information that you will need to complete the registration process includes the following: Basic Contact Information, Organization Name, Address, and VFC PIN (For Pediatric Providers only). Once you have completed the registration process, you should receive an email from Immunet within three to five business days with your log-in information.

Lastly, please be advised that the Maryland Department of Health intends to utilize the Immunet system in the future for COVID-19 vaccine orders from providers. It is unknown when providers will be able to order directly from Immunet, but we will be sure to keep you apprised of this information in the future.

If you have any questions related to COVID-19 vaccine distribution or Immunet registration, please feel free to contact Provider Relations directly at 1-888-JAI-1999.

Sincerely,
Helena Manu
Director of Provider Relations

Formulary Updates

Effective immediately, Semglee has been added to Jai Medical Systems' formulary and does not require prior authorization.

For more information regarding Jai Medical Systems coverage of medications, please visit our formulary on our website at: **www.jaimedicalsystems.com/providers/pharmacy/.**

Providers can contact ProCare Rx's Prior-Authorization Department at 1-800-555-8513 for assistance with PA requests or questions regarding clinical guidelines. The PA Department is available Monday through Friday from 8:30 am-5:30 pm. For assistance with PA requests during non-business hours please contact ProCare Rx's 24 hour customer service department at 1-800-213-5640.

Special Notice – High Cost, Low Volume Drugs

In accordance with the Maryland Department of Health's High Cost, Low Volume Drug Risk Mitigation Policy and the Social Security Act 1927 (d)(5), Jai Medical Systems **will only cover** any of the following high cost drugs when appropriately pre-certified by Jai Medical Systems.

List of NDCs and J-Codes Covered by High Cost Low Volume Risk Mitigation Policy

Drug Name	NDC Code	J Code (if applicable)
Actimmune	75987011111	
Actimmune	42238011112	
Cinryze	42227008105	J0598
Novoseven	00169720101	
Orfadin	66658020490	J8499
Ravicti	75987005006	
Revcovi	57665000201	J3590, J3490
Soliris	25682000101	J1300
Vimizim	68135010001	J1322
Spinraza	64406005801	J2326
Zolgensma	see list below *	J3590

*Zolgensma NDC List: 71894011001, 71894011501, 71894012002, 71894012103, 71894012203, 71894012303, 71894012404, 71894012504, 71894012604, 71894012705, 71894012805, 71894012905, 71894013006, 71894013106, 71894013307, 71894013407, 71894013507, 71894013608, 71894013708, 71894013808, 71894013909, 71894014009, 71894014109

Our health plan will not conduct any retrospective review for these drugs; they must be pre-certified and approved by our plan beforehand. Please be advised that this policy includes both Physician Administered Drugs and retail pharmacy drugs.

Please be advised that this list is subject to change. If you are unsure of whether or not a medication requires prior authorization and/or pre-certification, please contact our Utilization Management Department at 1-888-JAI-1999.

Value Based Purchasing Initiatives

On an annual basis, the State of Maryland Medicaid Program selects specific HEDIS® and encounter based quality indicators for its *Value Based Purchasing Initiative.* The *Value Based Purchasing Initiative* is one of the methods used by the HealthChoice program to gauge the performance of participating Managed Care Organizations. We would like to ensure that all of our participating providers are aware of the CY 2021 Value Based Purchasing Measures and Targets selected by the State of Maryland. Please review the Value Based Purchasing Measures and Targets below. On a periodic basis, we will be sending you more specific information concerning the *Value Based Purchasing Initiative* measures, including strategies for success. To learn more about Jai Medical Systems' quality initiatives, please visit www.jaimedicalsystems.com/providers/quality-assurance/.

MEASURES AND TARGETS CY 2021	
MEASURE	**GOALS**
ADOLESCENT WELL CARE	72%
BREAST CANCER SCREENING	75%
CONTROLLING HIGH BLOOD PRESSURE	66%
ASTHMA MEDICATION RATIO	71%
LEAD SCREEN 12-23 MOS.	72%
SSI ADULTS	87%
CDC – HbA1c CONTROL	64%
SSI CHILDREN	87%
WELL CHILD -- First 15 Months	76%

Visit Us Online

Jai Medical Systems offers many helpful resources that are available online to both our members and providers. The resources listed in the chart below are available online either on our provider portal and/or on our website at www.jaimedicalsystems.com. If you prefer, all of this information is also available in print and/or by telephone. You may request this information by calling the Provider Relations Department today at 1-888-JAI-1999.

Look on our website for additional information about our:	Provider Portal	General Website
Clinical Guidelines		★
Utilization Management Decision Process	★	★
Pharmaceutical Management		★
Formulary (including updates and notices)		★
Quality Assurance Programs	★	★
Fraud and Abuse Detection Program		★
Case and Disease Management Programs		★
Complex Care Program		★
Member Rights and Responsibilities		★
Co-Payment Information		★
Web-Based Physician Directory	★	★
Web-Based Hospital Directory	★	★

Provider Credentialing & Contact Information

In order to join and maintain participation status with the Jai Medical Systems network, each provider must comply with our Credentialing and Recredentialing requirements. We kindly request that all providers provide us with the most up-to-date information about their organization. This information will ensure that we provide the most accurate information to our members and providers, and to ensure appropriate claims payment.

Please also ensure that all staff in your office are aware of their participation status with Jai Medical Systems. We do not want members turned away because of a miscommunication! Please feel free to call the Provider Relations Department at 1-888-JAI-1999 with any questions.

Secret Shopper Survey

The State of Maryland has engaged a vendor to conduct phone call surveys to determine the accuracy of the provider directory listings of the participating providers in our network. To ensure that we are providing our members accurate information about the providers in our network, we need your help!

1. **Please ensure that ALL of your staff members are aware that you participate with Jai Medical Systems!** If you would like a Jai Medical Systems Participating Provider sticker, please contact our Provider Relations Department today at 1-888-JAI-1999.

2. **Please ensure that you keep us informed of the most up-to-date demographic information regarding you and your practice.** If there are any updates to your practice, including a change of your hours of operation, phone number, fax number, address, etc., please let us know as soon as possible! By informing us of changes as soon as they occur, we can ensure that our *printed* and *online* provider directories reflect the most accurate information about your practice.

In the near future, you will receive a Provider Demographic Verification Letter. Please review this letter carefully to ensure that the information listed is accurate. For your convenience, demographic changes may be made online at any time at www.jaimedicalsystems.com.

Diabetes Prevention Program

We wanted to share some exciting news with you! Jai Medical Systems Managed Care Organization, Inc. is offering a Diabetes Prevention Program (DPP) for all qualified members. DPP is a yearlong, lifestyle change program for members who are at risk of developing type 2 diabetes. Members may self-refer to a DPP program, but we hope you will help identify patients in your practice who qualify for the program. We believe that a recommendation from the patient's trusted Primary Care Provider would encourage patients to participate in the program.

Jai Medical Systems members can sign up easily online through Omada Health at:
http://omadahealth.com/jaimedicalsystems

To qualify for this program, members must be overweight or obese and have elevated blood glucose levels or history of gestational diabetes. We hope that you seek out patients under your care who and take action to refer them to this program. Call our Customer Service Department at 1-888-JAI-1999 if you have any further questions.