Jai Medical Systems Managed Care Organization, Inc.
Provider Newsletter

JAI MEDICAL SYSTEMS

301 International Circle
Hunt Valley, MD 21030

Phone: 1-888-JAI-1999

Hours of Operation:
Monday through Friday
9AM-6PM

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Highest scoring MCO on the HealthChoice Report Card for 2017!

On an annual basis, the Maryland Medicaid HealthChoice Health Plan Program provides a Report Card to show how the health plans in HealthChoice compare to each other in key areas. There are six Performance Areas that are measured, ranging from 1-star (Below HealthChoice average), 2-stars (HealthChoice Average), to 3-stars (Above HealthChoice Average). These scores are based on the medical care provided and the annual CAHPS® survey sent to members in each Health Plan.

Jai Medical Systems scored well above all other MCOs, earning a 3-star rating **5 times**, which is the highest rating available! Every day Jai Medical Systems strives to provide compassionate, quality care, and to help make a positive difference in the lives of our members! Please see below for the full comparison chart from the 2017 Report Card:

HealthChoice	PERFORMANCE AREAS					
HEALTH PLANS	Access to Care	Doctor Communication and Service	Keeping Kids Healthy	Care for Kids with Chronic Illness	Taking Care of Women	Care for Adults with Chronic Illness
AMERIGROUP COMMUNITY CARE	★★	★	★★	★★	★★	★
JAI MEDICAL SYSTEMS	★★★	★★★	★★★	★★	★★★	★★★
KAISER PERMANENTE	★★	★★	★★	N/A	★★★	★★★
MARYLAND PHYSICIANS CARE	★★★	★★	★★	★★	★	★
MEDSTAR FAMILY CHOICE	★★	★★★	★★	★★	★	★★
PRIORITY PARTNERS	★★	★★	★★★	★★	★★	★★
UNITEDHEALTHCARE	★★	★★	★★	★★	★	★
UNIVERSITY OF MARYLAND HEALTH PARTNERS	★	★★	★	★★	★	★

New Diabetes Prevention Program

Jai Medical Systems has partnered with Omada Health, the nation's largest CDC-recognized Diabetes Prevention Program provider (DPP). Omada Health is an online health program that provides support and tools to lose weight and reduce the risk of getting diabetes. Omada is being offered at no cost to members. If you have a patient that is a Jai Medical Systems member, able to go online at least once a week, and at risk of getting diabetes (BMI higher than 24 and has high blood sugar), please direct them to www.jaimedicalsystems.com/omada to see if they are eligible and to learn more about this program.

Slots are filling quickly, there are approximately 60 slots left, please encourage members to sign-up! Please contact Jai Medical Systems Customer Service Department at 1-888-JAI-1999 with any further questions.

Pharmacy Updates & Opioid Prescribing Policies

Please visit www.jaimedicalsystems.com/providers/pharmacy/ for our most current formulary as well as all formulary updates and changes. Additionally, please note, in partnership with DHMH, Maryland Medicaid's Opioid Drug Utilization Review Work Group is hosting provider training sessions on Medicaid's new opioid prescription policy.

Please register for a webinar in April or May by registering at https://goo.gl/uC4xqD. The new opioid prescription policy will take effect on July 1, 2017.

Value Based Purchasing Initiatives

On an annual basis, the State of Maryland Medicaid Program selects specific HEDIS® and encounter based quality indicators for its *Value Based Purchasing Initiative*. The *Value Based Purchasing Initiative* is one of the methods used by the HealthChoice program to gauge the performance of participating Managed Care Organizations. We would like to ensure that all of our participating providers are aware of the CY 2017 Value Based Purchasing Measures and Targets selected by the State of Maryland. Please review the Value Based Purchasing Measures and Targets. On a periodic basis, we will be sending you more specific information concerning the *Value Based Purchasing Initiative*, including strategies for success. To learn more about Jai Medical Systems' quality initiatives, please visit www.jaimedicalsystems.com/ providers/quality-assurance/.

MEASURES AND TARGETS CY 2017		
MEASURE	**MINIMUM STANDARD**	**INCENTIVE STANDARD**
ADOLESCENT WELL CARE	72%	76%
ADULT BMI ASSESSMENT	88%	91%
BREAST CANCER SCREENING	71%	75%
CONTROLLING HIGH BLOOD PRESSURE	62%	68%
POSTPARTUM CARE	74%	78%
WELL-CHILD 3-6	86%	89%
ASTHMA MEDICATION RATIO*	66%	71%
ADOLESCENT IMMMUNIZATIONS	87%	90%
LEAD SCREEN 12-23 MOS.	64%	70%
SSI ADULTS	84%	87%
CDC – HbA1c TESTING	88%	91%
SSI CHILDREN	83%	86%
IMMUNIZATION (COMBO 3)	84%	87%

Is your staff aware of their participation with the #1 MCO in Maryland?

As a participating provider with Jai Medical Systems, please remember the following:

⇒ Providers should ensure that Jai Medical Systems is included as an accepted insurance health plan;
⇒ Providers should display participating provider signage as provided by Jai Medical Systems. If your organization does not have a participating provider signage, please contact the Provider Relations Department at 1-888-JAI-1999; and
⇒ Providers should ensure that all providers and staff are appropriately educated and aware of their participating provider status with Jai Medical Systems at all times.

Electronic Communications

At Jai Medical Systems, we are continually striving to reduce our impact on the environment and improve provider satisfaction. Please help us by signing up to receive important provider communications electronically via e-mail. By signing up today, you will receive newsletters, important notices, and other pertinent information electronically. This information will be sent directly to the e-mail address provided, which may include participating providers and/or applicable office staff. At a minimum, you will receive all Provider Newsletters, and other e-mails on a periodic basis. To sign-up today, please visit www.jaimedicalsystems.com/providers/provider-newsletter/.

Visit Us Online

There are many online services available for our members and providers. Many of the resources listed in this chart are available at www.jaimedicalsystems.com.

If you prefer, all of this information is also available in print and by telephone. You may request this information by calling Jai Medical Systems at 1-888-JAI-1999.

Look on our website for additional information about our:	Provider Portal	General Website
Clinical Guidelines		★
Utilization Management Decision Process	★	★
Pharmaceutical Management		★
Formulary (including updates and notices)		★
Quality Assurance Programs	★	★
Fraud and Abuse Detection Program		★
Disease Management Programs		★
Member Rights and Responsibilities		★
Co-Payment Information		★
Web-Based Physician Directory	★	★
Web-Based Hospital Directory	★	★